

The trip planning system for logistics service providers

Tielbeke B.V.

» Costs are saved with PTV Intertour and the flexibility and service to the customer is improved.«

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The task

Tielbeke offers a perfect logistic organisation from the depots at home and abroad with the most modern materials. A few years ago the planners at Tielbeke still planned the routes.

Over the years the company has grown into one of the largest carriers in the Netherlands! With more than two hundred employees and 125 trucks nothing remains of the small transporter. This of course entails other requirements in the planning. The company has therefore used PTV Intertour since 2005.

The solution

The system is linked to the existing transport management system and has taken over most of the route planning.

Nevertheless the planner has the last word and can always make changes. PTV Intertour keeps the planner informed of the cost, the duration and the number of kilometres to be driven for every change.

The quality of the planning is safeguarded by the intensive collaboration between the planners and our consultants – on the one hand with the practice-oriented advice from our consultants and, on the other, with good feedback from the planners about operational planning. Together they are constantly looking for ways to plan more efficiently and more perfectly. When the consultant is not on site, the planner can make use of the 24-hour help desk.

In this fashion Tielbeke has optimal planning which steers the increasing volume of general freight in the right direction.

The result

Thanks to PTV Intertour the planning can be made quicker. This saves money and improves the flexibility and service to the customer.

The activities of the Tielbeke organisation are sub-divided into three specialisations: groupage, transport of building material and other logistic services. Depots in Lemelerveld, Zwolle, Wijhe and Göteborg ensure that Tielbeke is also specialised in the 24-hour delivery of packets, warehousing and distribution.