

# The trip planning system for the food industry

## Metro BVBA

*» The routes are optimally planned with an automatic link between the administration system and the PTV Intertour.«*

METRO BVBA

### The task

Metro is part of the Vandemoortele group. This group is specialised in the production and sales of foodstuffs. Transport planning and maintenance of the fleet of vehicles have been accommodated in a separate NV (Metro). The company has been in existence since 1955.

Since then Metro has grown into a logistic service provider who realises transport management and transport implementation for themselves and for others. Metro has been using PTV Intertour to optimise its route planning for a long time.

### The solution

A route begins when the order arrives. The planner receives the order and inputs the important details of the order into an administrative system. This planning tool is capable of planning the route perfectly due to the automatic link between the administrative system and PTV Intertour. Account is also taken here of things such as loading times, space, the driver's rest times and the method of transport. In fact light is shed by this system on all the aspects to be considered when planning a route. The planner will receive an overview of the routes when the planning has been made with PTV Intertour. He studies these routes and is able to make changes to them if required.





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The planner determines how the route will ultimately be driven.

The quality of the planning is safeguarded by the intensive collaboration between Metro and the consultants from PTV; on the one hand with the practice-oriented advice from our consultants and on the other with the good feedback from the planners about the operational planning. Together they are continually looking for ways to plan more efficiently and more perfectly. If a consultant is not on site, planners may use the 24-hour help desk!

#### The result

Every new order brings Metro the challenge of delivering in compliance with the conditions as much as possible. Every tiny detail must be carefully planned. PTV Intertour is a good tool for this.