

# Sophisticated Logistics Software Solutions

## Trip planning for logistics service providers

Tielbeke Transport BV is one of the largest freight forwarding companies in the Netherlands, especially focusing on groupage freight business, construction material conveyance and logistics services. The branch offices in Lemelerveld, Zwolle, Wijhe and Goteborg (Sweden) provide customers with 24-hour delivery services. They are also responsible for goods handling and distribution. The local and international network of subsidiaries offers world-class logistics services based on most advanced technology. Tielbeke uses the latest technologies designed for the logistics industry. One of these tools is the PTV Intertour trip planning software.

Up until a few years ago, trip and vehicle scheduling was based on manually planned trips. Since 2005 Tielbeke has been using PTV's professional trip planning software for the Benelux area. The software is linked to the existing transport management system and manages most of the vehicle and crew scheduling processes while ensuring timely and efficient flow of data.

Customer: Tielbeke Transport B.V. started as a family-run business which was founded in 1958 and has become one of the largest hauliers in the Netherlands with more than 200 employees and 125 vehicles.

Challenge: Vehicle planning for a fleet of 125 vehicles

Solution: Professional trip planning with PTV Intertour

## The advantages of professional trip planning

PTV Intertour efficiently allocates the orders to the trips. The system automatically takes important restrictions, such as customer time limits, vehicle capacities and depot opening times, into consideration. The result: cost-efficient trip planning that optimally manages the increasing flow of goods. Tielbeke saves time and money, has more flexibility, and thus improves its customer service.

The system makes everyday planning a lot easier and helps dispatchers to solve complex tasks quickly and reliably. This means that planners have more time to cope with unforeseen incidents. They control all trip schedules, either manually or automatically.

And they can always intervene in the planning process, if required. Thanks to the clear graphic map display they will always have an overview of all planning steps, including information about trip costs, duration and kilometres driven.



## Successful teamwork

Excellent teamwork between Tielbeke's dispatchers and PTV Ordis software experts ensures high-quality trip scheduling. PTV Ordis provides 24-hour software support hotlines. The experts' practice-proven advice and the feedback from Tielbeke's dispatchers on operational trip planning form the basis of an excellent business relationship. They both continually strive to meet the highest standards in efficient trip planning.