

Always the best way ahead with PTV Intertour

Support for complex planning tasks

“Our trip planning forms the basis of our competitiveness,” explains Tibor Czibik, responsible for the fleet at REWE KGaA Südwest in Wiesloch, Germany. That is why he relies on PTV Intertour, the interactive planning system for scheduling depot related transportation orders and his experienced dispatchers.

User: **REWE KGaA Südwest in Wiesloch, Germany**, belongs to the REWE Group, Europe’s leading foodstuff company. In Germany alone there are 9.470 Rewe stores, among them reputable chains such as HL or Minimal.

Task: Every day 140 vehicles (65 of them belong to REWE) distribute 5,000 transport units of goods to their delivery area (Baden-Württemberg, Hesse, Rhineland-Palatinate, Saarland, and for deep-frozen goods Bavaria and the Lake Constance area).

Solution: PTV Intertour for professional trip planning

Professional, intelligent trip planning

“Data used to be recorded manually and the trips planned using a board and pencil,” says Czibik. “Thanks to PTV Intertour processing is a lot quicker and more targeted. After about half a year, trip planning with PTV Intertour had a noticeable effect on trip length and duration. Our average vehicle utilisation rate over the year used to be 89.7%, today it is 96%. We were further able to reduce the number of vehicles, since they are now used more efficiently. The programme thus also supports us in our strategic planning. But the most important cost factors to us are mileage and utilisation ratio. Using PTV Intertour we have optimised both.”

The order data is transferred by the sending host via an interface to PTV Intertour. Then the system is ready. PTV Intertour optimises the trips on a daily basis and calculates all restrictions, as the different delivery times per transaction, market opening hours or specific requirements concerning the truck size. Fleet dispatcher Jochen Kreutz finds it very useful that you can save a note for roads that cannot be used by certain vehicles, either because they are too narrow or a low bridge leads over them. This information is then also considered for trip planning.



The programme schedules your own and the forwarding company’s vehicles. After an automatic scheduling phase, the vehicle and driver schedules are manually checked by the dispatchers. In the operational business you can then react to earlier or later return times from the previous trip. The trips are then visualised on a digital map. The dispatcher can edit them interactively in a table or on the map.

“We rely 100 per cent on PTV Intertour. Of course we also need a strong partner in the background. The excellent PTV customer service gives us the support we need and is always prepared to advise and counsel us,” says Czibik and adds: “I wouldn’t want to work without the programme any more.”